

## Pet Room Terms of Use (Sunflower Shiretoko/Daisetsu)

1. These are the Terms of Use for pet rooms in Sunflower Shiretoko/Daisetsu.
2. The numbers of cages are limited. Please check the availability of cages you would like to use.
3. Passengers who wish to board dogs are required to present their rabies vaccination certificates at the time of boarding.  
\* Passengers who do not have rabies vaccination certificates are not allowed to board their pets.
4. Boarding is not available for the following dogs:
  - Dogs that have not received vaccinations (rabies) within the past yearPuppies younger than six months of age and dogs that bark too much, cause trouble to other passengers or pets, or make other passengers or pets feel frightened (such as fighting dogs)
  - Dogs and other animals that are in heat or pregnant and dogs and other animals that have contracted an infectious disease or have diarrhea or are otherwise in poor physical condition
  - Raptorial birds, fierce animals, reptiles, venomous insects, or the like
5. The maximum number of pets allowed for boarding is as follows (i),(ii):
  - (i) A pet whose entire body can fit in a covered pet cage prepared by the passenger; and
  - (ii) A pet whose entire body can fit in the pet cage that we have prepared.
6. To prevent accidents, please make sure to put your pets in pet carts or cages that can contain the entire bodies of your pets and to close the covers when embarking and disembarking.  
The use of bags, slings, or the like whose covers do not close is not allowed for safety reasons. Please be considerate of passengers who feel uncomfortable with animals.
7. Passengers are required to move their own pets during embarking and disembarking.
8. Walking on an outside deck with pets is prohibited for safety reasons. Passengers with pets in carts are not allowed to walk around the ship or onboard public facilities except at the time of embarking and disembarking.
9. We are not liable for any accidents or troubles arising from pets such as injuries, death, theft, bites, or harm to other passengers. Please settle issues through negotiations between the relevant parties.
10. Passengers who do not follow the instructions of the captain and our staff, or who have made false declarations, may not be permitted to board.
11. Passengers are not allowed to bring their pets to cabins.
12. Passengers are responsible for taking care of every requirement for their pets, including excretion and meals.
13. Please note that, although we clean pet rooms with great caution, it may not be possible to completely remove the hair and odors of previously boarded animals because of their characteristics
14. Before disembarking, please make sure to clean your pet cages and cabins. Thank you for your cooperation.
15. To avoid overcrowding, passengers who have boarded on foot with their pets are kindly requested to disembark last.
16. In the event an accident or trouble (such as injury, death, or theft of other pets, noise, or injury to other passengers or staff) arises, damage to or defacement of other passengers' property, facilities, equipment, or the like onboard or outboard, or in the port, resulting from a passenger's pet, the owner of the pet will be liable and bear any and all damages incurred by other passengers or our staff as well as the restoration costs for the damaged or defaced facilities, equipment, or the like to their original state.
17. In emergencies, saving human lives is the top priority. Please follow our staff's instructions regarding pet handling during emergencies.

Passengers who have violated the above Terms of Use or our Conditions of Carriage will not be allowed to board regardless of their records of

use, with or without reservations or boarding procedures.

**MOL Sunflower Ltd.**